

Lead-Pipe Replacement

New Orleans owner and tenant worksheet

Babcock Injury Lawyers | Reviewed October 27, 2026

Keep this worksheet with the actual SWBNO Right of Entry form. This is a records checklist, not permission to enter property or a replacement for the official form.

Property address: _____

Owner / tenant and contact: _____

- ☐ Save the dated notice, complete entry form, chosen authorizations, signature, and proof that SWBNO received it. Tenants should forward the form to the owner.
- ☐ Record whether the visit is a no-dig check, small-dig inspection, or replacement. Confirm which work the owner authorized and keep the inspection findings.
- ☐ Before work, take dated photographs of the yard, paving, walls, landscaping, and visible plumbing. Identify existing damage and known underground hazards.
- ☐ Record the contractor, appointment, expected water interruption, access arrangements, and instructions for residents. Keep doorhangers and written notices.
- ☐ Save the completion date, before-and-after photographs, flushing instructions, filter information, and any records identifying the removed and replacement pipe.
- ☐ Keep the restoration schedule and contractor warranty. The October 2026 materials describe restoration within two months after replacement and a one-year contractor warranty; retain the terms for your job.
- ☐ Report damage or unfinished work promptly in writing. Identify the address, work date, contractor, specific problem, supporting photographs, and requested remedy.
- ☐ Ask the lead-service-line program for a case number and the proper claim route. The entry form directs related claims to SWBNO Risk Management.

Program: 504-420-1357 or LSLR@swbno.org. Ask for written confirmation of next steps. A service complaint, warranty, or records request does not necessarily preserve a legal claim or extend a deadline.

Next step / contact / reference: _____

Notes: _____

Full guide and sources: stephenbabcock.com

Sources: SWBNO October 2026 cover letter and Right of Entry form; Louisiana Act 957 (2026).